

CREEDE REPERTORY THEATRE

your theatre, always

Patron Services Associate

Reports to: Patron Services Manager

Supervises: None

Job Type: Seasonal, Salaried, Exempt

Ideal Contract Dates:

- Contract #1: April 21, 2020 to August 23, 2020
- Contract #2: May 5, 2020 to August 23, 2020
- Contract #3: June 9, 2020 to September 13, 2020

Areas of Work: Box Office, Concessions, Gift Shop

Essential Duties and Responsibilities

- Provide an exceptional, seamless experience for the theatergoer, ensuring a safe, relaxed, and pleasant experience. Interact with patrons in a positive and meaningful way.
- Strive for excellence in all areas of Patron Services.
- Keep all areas and equipment in Front of House clean and stocked.
- Work with the Patron Services team to maintain clean lobbies, theatre house, and patron restrooms in both of CRT's theatre spaces daily. This includes but is not limited to washing windows, cleaning bathrooms, mopping floors, and vacuuming.
- Participate in deep cleanings as required (every 2 weeks).
- Participate in End of Season Strike as assigned.
- Serve as a hub of information about local restaurants, hotels and shopping.
- Become knowledgeable about CRT's productions, process and special events.
- Attend first reads as possible.
- See all of CRT's shows on or before opening weekend.
- Read all plays CRT will produce.
- Participate in all company meetings, Front of House meetings, and other meetings as required by CRT.
- Participate in any special company functions or publicity functions required by CRT.
- Perform any other reasonable duties as assigned by your supervisor that should be necessary to meet the needs of CRT and your department.

Qualifications, Experience and Skills

- Experience with Patron Services and ticketing systems preferred
- Experience in customer service required
- Able to problem solve and think quickly and calmly in high stress situations
- Able to count money and engage in daily cash-out procedures
- Cash handling experience preferred
- Show enthusiasm to work and create a respectful, inclusive and fast pace environment
- Possess a positive attitude, be flexible, friendly and courteous with patrons and fellow staff members.

About Creede Repertory Theatre

124 N Main Street / PO Box 269

Creede, Colorado 81130

719/658-2540 / creederep.org

Founded in 1966, Creede Repertory Theatre (CRT) is a professional theatre company located at 9,000 feet in a spectacular location in the San Juan Mountains of Colorado. The historic town of Creede offers beautiful mountain views, hiking trails and stunning campsites. Each season, CRT produces 7-10 plays in rotating repertory, hosts numerous musicals events and concerts, develops new works through the Headwaters New Play Program, and creates nationally recognized educational programs. As part of its values, Creede Repertory Theatre is dedicated to Equity, Diversity, and Inclusion in every aspect of the company and is an equal opportunity employer. We celebrate diversity and are committed to creating an inclusive environment for all employees.

How to Apply

To apply for this position or any other production position at Creede Repertory Theatre, visit www.creederep.org/work-at-crt/ between November 1st through February 15th. Please no phone calls.